



# ANNUAL REPORT 2019

1 JULY, 2018 - 30 JUNE, 2019

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ABN 67 385 398 045



*more than a meal*

## A MESSAGE FROM OUR CEO

Soul Cafe was established in 2003 to serve the needs of the poor, needy and vulnerable. Today, more than ever, the increasing disadvantaged and vulnerable in our community need the help and assistance Soul Cafe offers.

In the 2018–2019 financial year, we saw a **15.8% increase** in the basic meal service we offer which builds a **45% increase** over the last four years; staggering! As you will find throughout this report and a phrase we use often, “**its more than a meal**”, meant that this increase was felt throughout the charity.

“**There’s no day the same at Soul**” is another phrase we use. This is reflective in what we are called upon to tend to which is varied and, at times, emotionally impacting. Soul Cafe is a volunteer-based charity, with a Management Team structure (mainly volunteers) who have done an outstanding, above and beyond, job again this year. Our volunteer teams grew and our culture is outstanding. Our volunteers alone, all 150 of them, contribute over 380 hours every week to help make Soul happen! All of them carry a great passion to serve and help others!

With the tremendous **community support** we’ve received throughout the year we have been enabled to be clear and concise with our focus - this being our ‘**Guests**’ and meeting their needs. Our community support is like a wave of energy to all of us! **Soul Cafe has become a compassionate community response to some deep community needs.**

This community response and partnership with Soul Cafe is extraordinary! Gifts, donations, in-kind service, volunteering and sponsorship have flowed in consistently. Soul Cafe has become a safe place, a refuge, a family. It's a place where ‘**everyone’s welcome, because nobody’s perfect and anything is possible**’.

We are a non-government funded local charity doing what we can with what we have to help as many people as we can!

Thank you to you, our community, for your support.  
Thank you to our staff and our volunteers.

Together we’ve made a significant impact, we’ve brought help, hope and healing to some of the most vulnerable people in our community.

**RICK PROSSER**  
**SOUL CAFE CEO & TRUST CHAIRMAN**

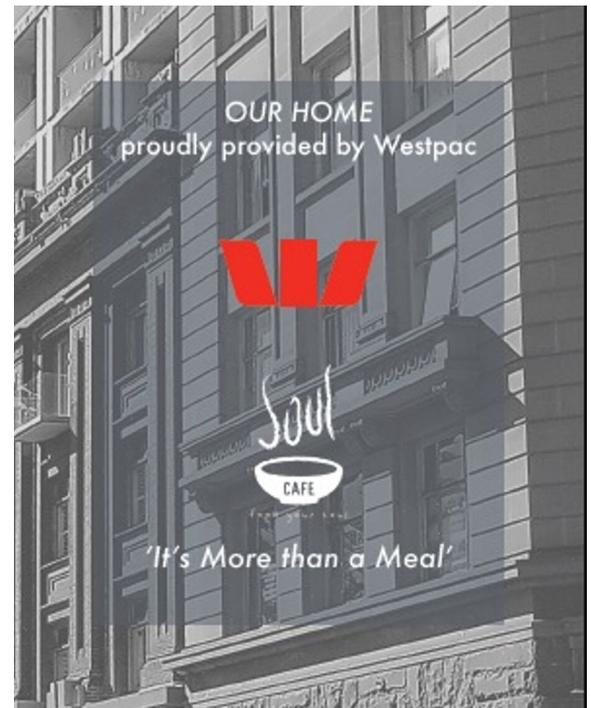


## LOCATION

Soul Cafe is located on the corner of Hunter and Watt Streets Newcastle, occupying Levels 1 & 2 of the Westpac building. This location has been donated by Westpac, rent-free, since 2012.

This is a significant annual in-kind donation, equating to an estimated **saving of \$250,000.00 in value**, being donated by Westpac to the local community through the work of Soul Cafe.

The Soul Cafe Trustees, staff and volunteers are greatly appreciative of the ongoing support and contribution of Westpac, and its staff, and for their commitment to Newcastle's most vulnerable.



## HOURS OF OPERATION

BREAKFAST: Mon, Wed, Thurs, Fri & Sat - 7:30am to 8:30am

LUNCH: Mon, Tues, Wed & Thurs - 11:30am to 1:00pm

LUNCH: Sun - 12noon to 1:00pm (fortnightly)

OFFICE: Mon - Thurs 10:30 - 3pm (Support Services & Programmes)

## MEALS DATA JULY 2018 - JUNE 2019

Soul Cafe provides free meals to the highly disadvantaged members of our community, many of whom are homeless, have a mental illness and/or substance abuse challenges. The meal is the medium to be able to work with people in a greater way. As people come for food, relationships and trust are built that enable them to connect with other supports and services that elevate their circumstances.

**38,744** TOTAL MEALS & FOOD CARE PACKS

**745** AVG WEEKLY MEALS & FOOD CARE PACKS

**15.8%** INCREASE SINCE THE PREVIOUS YEAR

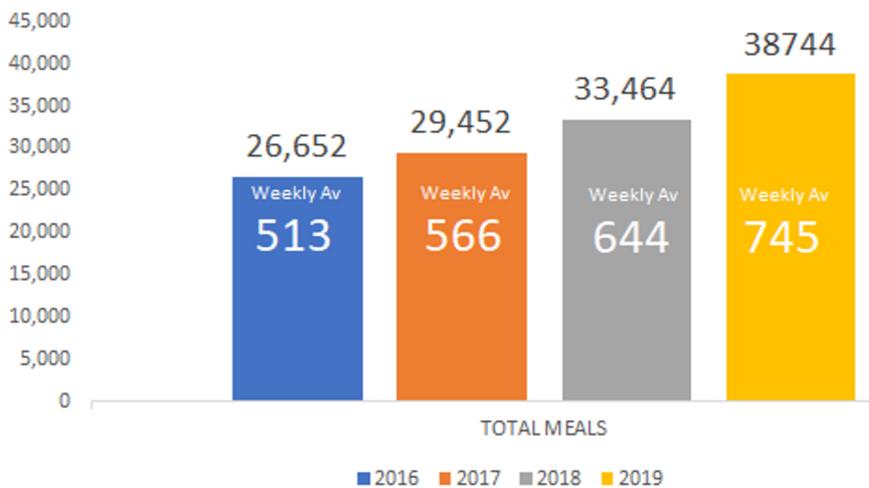
**45%** INCREASE OVER THE LAST 4YRS

# INCREASING NEED

From 2011 to 2016 the number of homeless people in Australia jumped by more than 14,000 or 14% (ABS Key Findings 2016 Homelessness). This increase in need is reflected in the meal data of Soul Cafe. In the last twelve months there has been a 15.8% increase in food provided. Over a four year period the increase has been 45%.

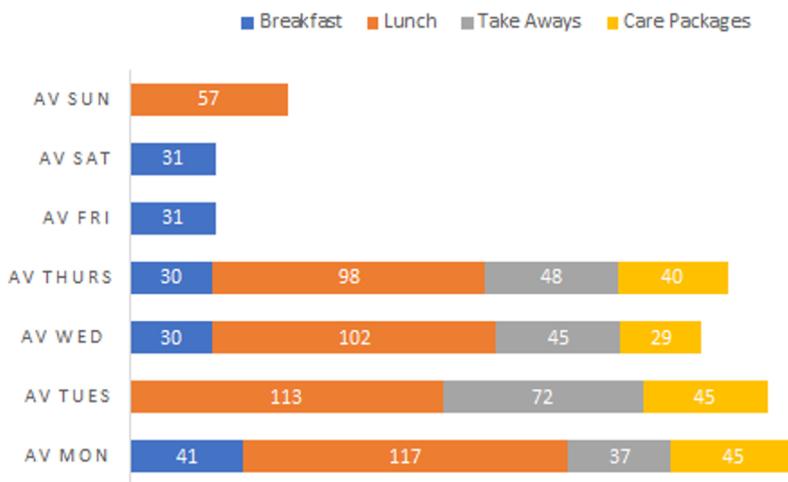
## Total Per Financial Years 2016 to 2019

Includes all Meals, Takeaways & Care Packs



## 1 JULY 2018 - 30 JUNE 2019 MEALS DATA

TOTAL MEALS 38,744 AV PER WEEK 745



Food is purchased or is donated by food rescue organisations, businesses and the community including a community grant of \$5,000 from Port of Newcastle and meat donations from Top Cut Foods. Food rescue contributors include, Second Bite at Coles Waratah & Marketown, Nando's Kotara, Ozharvest and Foodbank.

	2019	2018	2017
■ Cafe Equip (non grant)	853	1529	745
■ Waste Removal	4313	6719	5200
■ Cafe Supplies	27743	21242	19199

## GUEST STORY: SCOTT



Scott is a much loved guest of Soul. In his late 20's and since experiencing a Traumatic Brain Injury, he has struggled with daily living.

In the lead up to the Sleepout for Soul, Scott helped Sue and her team 'sleep rough'. He had the opportunity to share his story with the media and is now progressing towards an employment opportunity.

After the Sleepout Scott shared that "it was the best week of my life. "

**85c** per meal

**19.4** tons of food on the plate or in packs

**45,342** cups of Coffee, Tea & Milo

## SOUL VOLUNTEERS

Every week Soul Cafe teams and volunteers seek to change the lives of broken people for the better. There is not always a solution, but at Soul Cafe every person is treated with respect, dignity and kindness as they work through the challenges they face.

**150** Volunteers

**381** Volunteer Hours (avg per week)

This is the equivalent of x 10 full time persons saving **\$9,500** weekly in wage costs.

The volunteer roles include administration, kitchen hands, cooks, team leaders, cleaners, drivers, guest support and services.

"I joined Soul Cafe because I had time to spare and I wanted to do something worthwhile. You'll find me helping the admin. team assisting with rosters, communications and anything else that happens to come up. I've met wonderful people here who I am grateful to work alongside and to help. I'm laughing a lot and I'm learning about myself too. Volunteers and guests continue to surprise me with their openness, kindness, humour and wisdom. It is helping me become more open and empathetic towards others. I'm less inclined to judge and I'm moved to advocate for and to help others. It has also given me a sense of purpose and a host of new friends. Soul Cafe is a vital, vibrant hub of community filled with excellent humans. I'm happy to be part of it."

### VOLUNTEER STORY: ELLEN DAVIES



## SOUL STAFF

**10** Part Time Staff

**98** Hours per week the equivalent of **2.6** full time persons

### NOTE:

**25%** of staff hours are funded by Port Waratah Coal Services for a Mental Health Clinician who provides direct guest support. A further **22%** of staffing also provides direct guest support. The remaining **41 hrs** or the **FTE of 1.08** persons support all other aspects of operations.

A special thanks to key volunteers, team leaders and all volunteers.

GLENDA LEE  
KERRY COOPER  
STEVE POULTON  
ROB DRUITT  
ANGELA LAYER

CATH PACKER  
KELLY BELL  
MICK & WENDY MOONEY  
MARK MCDIARMID  
SUELLEN JENKINS

KYLIE HERBERT  
HELEN LEDBURY  
HOWARD MOLE  
MICHAEL & TRACY HAYES  
WAYNE SADLIER



## MORE THAN A MEAL

The meal is the beginning of the story. A kind word, smile and time spent over a meal builds trust and a bridge to help connect guests to services that can move them up and out of their current situation. Something as simple as a haircut can lift a person up into a better day.

## SERVICES & PROGRAMS

**Attending Services: 1786\*** occasions of service **Avg 36 per week**

\* This figure excludes Mental Health Clinic Sessions and weekly recovery programmes such as Narcotics Anonymous, Alcoholic Anonymous, and the Grow Recovery Group.

Accommodation Assistance	Women's Refuge Outreach Service
Alcoholic's Anonymous	Laundry Service for rough sleepers
Alpha	Legal Aid / Legal Services
Barber	Soul Medical Clinic
Blankets, Swags, Socks,Beanies	Mental Health Clinic
Centrelink	NDIS
Chiropractic Clinic	Narcotics Anonymous
Community Service Program	Podiatry Clinic
Flu Vaccines	Random Souls Music Group
Gamblers Anonymous	SMART Recovery
GROW Recovery Group	Support for letters and forms
Hairdressers	SWAGS
Hearing Screening	TAFE & University Student Programs
Hygiene Care Packs	Women's Connect Group
Internet/telephone access	Work Development Orders

## SHARE THE DIGNITY #PINKBOX



In 2019 'Share the Dignity', a charity that provides sanitary products for vulnerable females, received funding from the nib foundation to place three #Pinkbox Dignity Vending Machines in the region.

In April 2019, Soul Cafe was chosen as a site for one of these and the #Pinkbox was installed. This partnership ensures that the ladies of Soul Cafe are afforded the dignity that so many take for granted.

The official launch is scheduled to take place in July 2019.

## 259 occasions of service Avg 5.2 per week

Soul Cafe is a much needed convergence of help for the vulnerable who 'slip through the cracks' of health and other services accessed by the broader community. The Soul Medical Clinic, established by Dr Milton Sales in 2010, provides weekly medical care, prescriptions and referrals to Soul guests. In 2019, this clinic has continued to save lives.



Volunteer doctors provide free medical care for Soul guests one lunch time per week. The Medicare Rebate is donated back to Soul for the provision of equipment and services for the clinic, to cover prescription costs and the medical expenses of the guests who attend the clinic. In 2019, the clinical medical record system will be updated to an electronic system.

Dr Milton Sales was awarded the Order of Australia Medal in the Queen's Birthday 2019 Honours List. Congratulations Milton, well deserved!

Thank you to all the GP's who have volunteered their time and skills again this year to care for some of the most vulnerable in the community. A special thank you to Dr Michelle Mitten who is retiring this year.

Dr Milton Sales

Dr Michelle Mitten

Dr Peter Miles

Dr Fiona Middleton

Dr Peter Coleman

Dr Catherine Hollier

Dr Lee Fong

## GUEST STORIES FROM THE SOUL CLINIC

### ACUTE APPENDICITIS

A 45 year old man, who is a regular at Soul, came in feeling unwell. He is usually an outspoken and lively guest who has a history of addiction and mental health challenges. He struggles to maintain relationships and is either in and out of sub-standard accommodation or is rough sleeping. The team noticed he was unwell and encouraged him to see the doctor. The Soul doctor diagnosed appendicitis that was so acute he called paramedics to take him directly to hospital for life saving treatment.

### HEART ATTACK & SEIZURES

A lady in her 50's came into cafe for a meal. She was new but reached out to the team saying that she felt unwell. The Soul doctor was in that day and by the time she agreed to see the doctor she had collapsed, unconscious and was having seizures. The Soul doctor called paramedics and monitored the lady's vital signs until they arrived. In hospital she was diagnosed with a heart attack. Upon release from hospital the lady returned to Soul Cafe to thank the team for their life saving assistance.

## 480 occasions of service

**133** Guests  
**3.6** Sessions per person  
**32%** Women with avg age of **45 years**  
**68%** Men with an avg age of **44 years**

The purpose of the Soul Mental Health Clinic is to provide Soul guests with mental health support in a non-threatening, friendly, familiar environment. It is a vital service for the population that attend the cafe helping to assess when they are in crisis, giving advice on medications for addictions and making referrals to health services. During this period, we sought and received increased funding for this role. This has been an intentional strategy to improve health care outcomes for the guests of Soul Cafe.



**PWCS CEO HENNIE DU PLOOY, TIM HENNESSY,  
PWCS TRUDI LANARCH & RICK PROSSER**

In April 2018, Port Waratah Coal Service approved \$59,400 in funding for the Mental Health Clinic through to the end of 2019. This has enabled the clinic hours to increase from 10 hrs per week to 25 hours per week. The work done by Tim Hennessy in a dynamic and challenging environment has been outstanding.

## STORIES FROM THE SOUL MENTAL HEALTH CLINIC

### SEVERE PSYCHOTIC EPISODE

The Soul Team were preparing for the day, the cafe not yet open. A gentleman, dressed in business attire, brought to the door a lady he had found in the street who was in a highly distressed state. He did not know what to do with her, but had heard of Soul and 'thought he could find help for her there'. The Soul Mental Health Nurse assisted the lady who was in a psychotic state. Calls were put through to the Mental Health Team and it was established that she was at risk to herself and others. Over the next four hours the team cared for her until police and paramedics could attend. This was a confronting situation for all involved and it was the expertise of the Soul Mental Health Clinician that guided the safety of all.

### DEPRESSED, ANXIOUS & HOMELESS

In July 2018 a very troubled and unwell man in his late 30's came to Soul depressed and homeless. His homelessness was exacerbated by poor mental health. Squatters would take advantage of this and move into his housing treating him so poorly that he would sleep on the street rather than be at risk. The Soul Mental Health Clinician advocated for and achieved a supported accommodation context for this vulnerable gentleman. Since having the support of Soul he has succeeded in maintaining his supported accommodation and stabilizing his medications. He is now volunteering at Soul, learning with support of the Soul Clinician, to function in a team and build positive relationships with others.

# ACCOMMODATION

One of the greatest needs of Soul guests is affordable appropriate housing. Causes of homelessness include domestic violence, the loss of a job, a relationship breakdown, a period of ill-health or the lack of a family or friendship support network. Other guests are overwhelmed by their addictions or they have mental, health and social challenges that limit their capacity to fit into social norms and housing expectations. In every case, the consequences are devastating including, high levels of anxiety, shame, exhaustion, poor health and at times anti-social or criminal behaviours.

Soul Cafe is not an accommodation service but every week, on average, 2-3 persons present at Soul newly homeless. In September 2018, the team adopted a new and comprehensive approach that goes beyond providing hygiene packs, SWAGs, blankets, medical care and food. Guests are offered an accommodation interview where they share their story with team members skilled in accommodation options and processes. These interviews have assisted the team to provide help that goes beyond food and a SWAG. This help includes:

- Going through Affordable Rental Listings
- Advice on Bondloans through FACS
- Referrals to housing services
- Referrals to Women's Refuges
- Assistance in replacing lost or stolen ID
- Assist with making calls and completing rental forms



## SEPTEMBER 2018 THROUGH TO JULY 2019 (9 MONTHS)

**87** Accommodation Interviews / referrals made in 90%  
**2-3** Persons Weekly presenting as newly homeless  
**69%** Men with an average age of **43yrs**  
**31%** Women with an average age of **45yrs**  
**45** SWAGS Distributed as interim accommodation

## GUEST STORY

A lady 'L' in her late 40's with four children (aged 16 - 21 years) arrived at Soul in a highly distressed state. She had been paying for a rental property and still supported her children. 'L' also supported another member of her family who moved into the home with a new partner who behaved in a highly inappropriate way towards one of the children. She moved out straight away and had been living in her car for two days, no money little clothes and no food, yet she continued to pay her rent for a home she could not live in. At Soul, the family were fed and shared their story. The team liaised with accommodation services and managed to secure two days' accommodation for the family. They linked 'L' with legal services, who supported her application to the tenancy tribunal as a matter of urgency. The family were reviewed at the Soul Clinic and scripts were provided. Further accommodation was arranged until the tribunal found in the family's favor. The support was provided over a two month period when the family were able to move back into their home. The children settled back into school and 'L' was able to complete a course she had previously commenced. At the last review she was attending a job interview.



## WEST'S CANTEEN

**\$12,131**

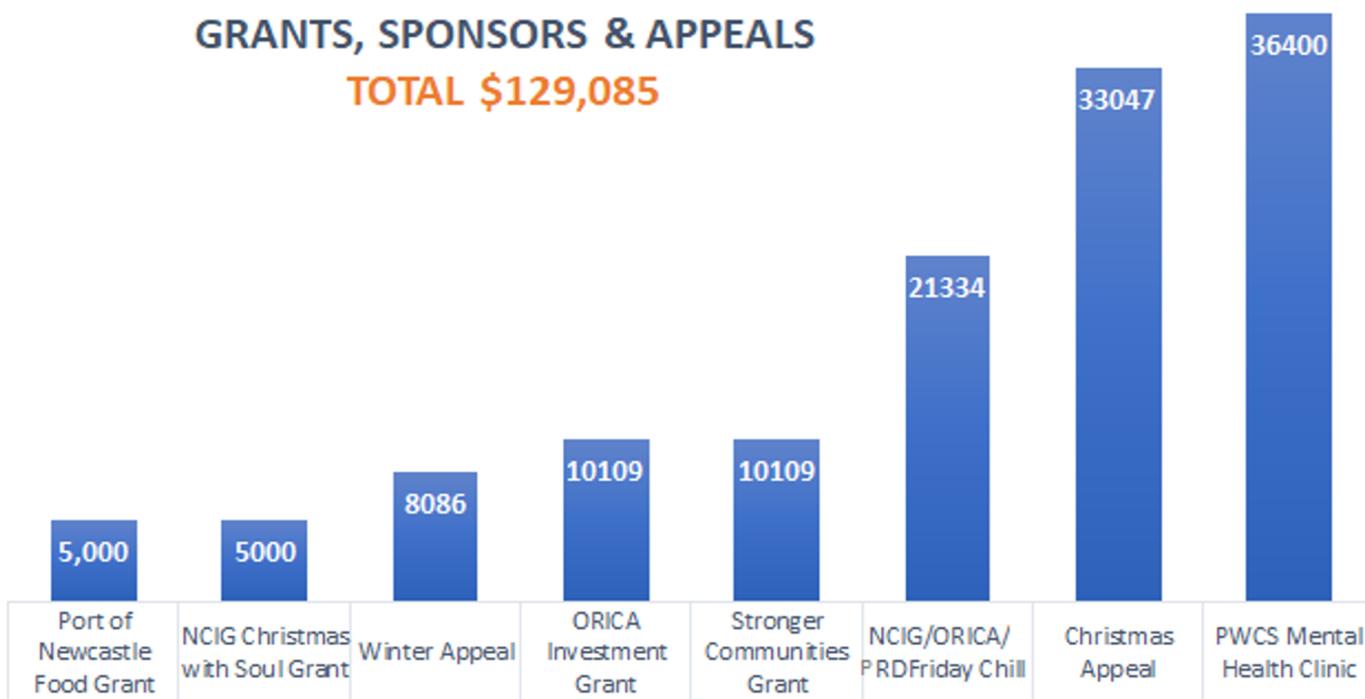
In March 2016, the West Rosellas Football Club and the Harker Oval Board, offered Soul Cafe an opportunity to raise funds by manning their canteen for home games. This partnership has continued in 2018 & 2019. The canteen team is headed up by Kerry Cooper and Sue Prosser and the proceeds are donated to Soul Cafe.

## CORPORATE BREAKFASTS **\$10,703**

Early Tuesday mornings, several times a month, a Soul volunteer team, headed by Sue Prosser, caters a breakfast for business groups including, 'NFP Connect' and 'Collective Hearts'. This is a great connection for Soul Cafe with business people, charities and agencies. The proceeds of these breakfasts are donated to Soul Cafe.

## GRANTS, SPONSORS & APPEALS

**TOTAL \$129,085**



Thank you to all our partners and donors who have not only given financially but encouraged and even volunteered with the team at Soul. Since 2003, Soul Cafe has been a grass roots charity that is backed by the community to reach out to deep community needs.



NCIG CFO John Kite on Breakfast shift

# SLEEPOUT FOR SOUL

\$141,000

The Sleepout for Soul is an annual fundraising event hosted by Soul Cafe. Funds raised from the Sleepout support Soul Cafe and the meals and services our charitable organisation provide to the vulnerable and disadvantaged in our local community.

This year's Sleepout for Soul was held on Friday, 14 June at Civic West Car Park. The event was a huge success with 265 people registered to sleepout to support Soul Cafe and experience a night out on the streets of Newcastle.

Given the success of last year's "swag" initiative, participants were once again offered the opportunity to make a financial contribution towards a Homeless Backpack Bed (swag) and post-event, donate the swag back to Soul for distribution to our guests who are homeless and sleeping rough on the streets.

A total of 47 swags were donated back to Soul Cafe by sleepout participants.

Funds raised as of 30 June 2019 \$136,452  
Total funds raised from 1425 donors \$141,000

Funds raised from the Sleepout for Soul are applied to the services provided by Soul Cafe and in furtherance of our charitable objectives.

2015 - 18 participants raised	\$ 18,000
2016 - 60 participants raised	\$ 48,000
2017 - 165 participants raised	\$125,000
2018 - 300 participants raised	\$150,000
2019 - 265 participants raised	\$141,000

We are extremely grateful to all participants and the 1425 donors who supported this year's event. We also extend our thanks and appreciation to our 2019 event sponsors:

LAKE MAINTENANCE  
HUNTER PARKING & STORAGE  
WHEELER CRANES  
FOREFRONT PRODUCTIONS

THE UNIVERSITY OF NEWCASTLE  
DARACON GROUP  
COATES HIRE  
FRANK BERGMANN PHOTOGRAPHY



# BUSINESS DONORS

Soul Cafe is a non-government funded, not for profit organisation, supported by the generosity of businesses, corporate sponsors and community donations.

ADVANCED HEARING CARE  
ALAN STEGGLES FOOD SERVICES  
ANGLICAN CARE - TORONTO AGED CARE SERVICES  
ARTC  
ASHTANGA YOGA NEWCASTLE  
BACKPACK BED FOR HOMELESS  
BALLINGERS FINANCIAL PLANNING  
BARROS LABORATORIES PTY LTD  
BEARDED VILLAINS NSW & BIG APACHEE  
BEAUTIFUL BEGINNINGS  
BIBINA  
BIKERS AUSTRALIA HUNTER BRANCH  
BONDI CHAI  
BRUNKER ROAD MEDICAL PRACTICE  
CBA CONTACT CENTRE  
CENTURY 21 REAL ESTATE  
CHARLESTOWN LADIES PROBUS CLUB (CRAFT GROUP)  
COATES HIRE  
COLES WARATAH & MARKETOWN  
COLLECTIVE HEART  
COMMUNITY HAIR PROJECT  
CURVES HAMILTON  
DARACON GROUP  
DEPARTMENT OF HUMAN SERVICES  
DOUGHHEADS  
DOWLING REAL ESTATE  
EACH - SOCIAL ACTIVITY GROUP  
FOOD N FRIENDSHIP WARNERS BAY BAPTIST CHURCH  
FOREFRONT PRODUCTIONS  
FRANK BERGMANN PHOTOGRAPHY  
FREYSSINET AUSTRALIA PTY LTD  
GHD GROUP  
HAIR AID  
HAMILTON AZZURRI FOOTBALL CLUB  
HEALTHSHARE CARDIFF  
HI-VIS GROUP  
HUNTER CHRISTIAN SCHOOL, MAYFIELD  
HUNTER PAIN CLINIC  
HUNTER PARKING & STORAGE  
ITRAVEL THE JUNCTION & WARNERS BAY  
JETSTAR  
JIRSCH SUTHERLAND  
JODIE HARRISON MP  
KIWANIS  
LAKE MAINTENANCE  
LAKES UNITED OLD BOYS  
LAMBTON HIGH SCHOOL  
LIL SPROUT  
MADDISON SAFETY PTY LTD  
MARK HUGHES FOUNDATION  
MCCULLOCH ROBERTSON LAWYERS  
MCDONALD JONES HOMES  
MEREWETHER BOWLING CLUB  
MEREWETHER HIGH SCHOOL  
MEREWETHER PODIATRY  
MUM'S & BUBS NEWCASTLE  
MURRAY'S BREWERY  
MY SOUK DRAWER  
NANDOS KOTARA  
NEW DAY CHRISTIAN CHURCH  
NEW LAMBTON DISTRICT OOSH  
NEW VINE CHURCH FLETCHER  
NEWCASTLE 50'S ROCK'N ROLL CLUB  
NEWCASTLE COAL & INFRASTRUCTURE GROUP  
NEWCASTLE JOCKEY CLUB  
NEWCASTLE LIMOUSINES

NEWCASTLE MENTAL HEALTH SERVICE  
NEWCASTLE SOUL WEEKENDER  
NEWCASTLE U3A INC  
NFP CONNECT PTY LTD  
NOVA FOR WOMEN & CHILDREN  
NSW CROWN LAND - NEWCASTLE OFFICE  
NSW PLANNING & ENVIRONMENT UNIT  
OASIS SALVATION ARMY CAFÉ  
ORICA  
ORIGIN FOUNDATION  
ORRETT INVESTMENTS PTY LIMITED  
OSBORN LAW  
OZ HARVEST  
PATTO'S DELIVERIES  
PETER PAN PRESCHOOL WANGI WANGI  
PETTIGREW FAMILY FUNERALS  
PIGGOTT'S PHARMACY  
PORT OF NEWCASTLE  
PORT WARATAH COAL SERVICES  
PRD NATIONWIDE NEWCASTLE & LAKE MACQUARIE  
PURO PEOPLE  
RED FUNNEL  
ROD MCLEAN CHIROPRACTIC  
ROYAL NEWCASTLE CENTRE OPERATING THEATRE  
RPF BUILDING  
SAFEARTH CONSULTING  
SCENIC TOURS  
SECONDBITE  
SEWING FOR CHARITY  
SHARE THE DIGNITY  
SHARON CLAYDON MP  
SITECH SOLUTIONS PTY LTD  
SJB PLANNING  
ST. PIUS X HIGH SCHOOL ADAMSTOWN  
STANFORD MERTHYR INFANT SCHOOL  
SUNCORP  
SUPPERLANE  
TAFE NSW (HUNTER)  
THE GREAT NORTHERN HOTEL  
THE LINCOLN ROOM  
THE LOCKUP  
THE NIGHT STRIDERS  
THE SANCTUARY REDHEAD CRAFT GROUP  
TIMELESS TEXTILES  
TOP CUT FOODS  
TRANSITIONS CHIROPRACTIC  
UBERLINE PTY LTD  
UGL GONINAN EMPLOYEES CHARITY FUND  
UKENJAMIT  
SUM OF THE PARTS - UKULELE ORCHESTRA  
TAMBURLAINE WINES  
UNIVERSITY OF NEWCASTLE  
VBD BUSINESS, TAX & WEALTH ADVISERS  
VITAMIX  
WALLSEND COMBINED PENSIONERS ASSOC.  
WALLSEND PATHFINDER CLUB  
WANGI LIONS CLUB  
WANGI WANGI CHURCH  
WEST ROSELLAS RUGBY LEAGUE FOOTBALL CLUB  
WESTPAC  
WESTRAC  
WHEELER CRANES  
WHITE STARS PROJECT  
WHITEBRIDGE HIGH SCHOOL  
WOMEN'S SHED LAKE MACQUARIE

# Friday Chill

Friday Chill is a free, family-friendly, live music event presented by Soul Cafe throughout the summer season. Soul Cafe has been hosting Friday Chill annually since 2012. Friday Chill is an opportunity for Soul Cafe to give back to our community in a way that builds community.

Members of the local community and visitors to the area gather in Pacific Park, located in the East End precinct of Newcastle, each Friday evening to relax 'picnic-style' in the park to enjoy two hours of easy listening music performed by a variety of local musicians.

Due to the success of our "Chill'n Feast" initiative in 2018, food truck vendors were invited to participate at each Friday Chill event during our 2019 season. This was a successful venture with food truck vendors donating a total of **\$2,450.00** to Soul Cafe.

In 2019, an estimated **4,500** community members attended Friday Chill between the 11th of January and 29th of March 2019.

Grants to support this event were received from Orica (**\$8,167**), NCIG (**\$8,167**) and PRD Nationwide Newcastle and Lake Macquarie (**\$5,000**). Funds raised, **\$6,441**, were derived from benevolent donations received from event patrons throughout the Friday Chill season.



## DARACON UTE



The Daracon Group have provided Soul Cafe with a Toyota ute since 2007, including covering the expense of fuel, maintenance and servicing. The ute is used to pick up rescued food that has helped Soul to put more than nineteen tonnes of food on the plate this financial year.

In 2019, Daracon contacted Soul to let us know they would like to upgrade the ute to a more recent model. The Soul Cafe volunteer drivers are thrilled to be driving the replacement Toyota Hilux ute. Thank you, Adam Kelly, Ken Blundell, Brian Bourne and all the team at Daracon, your support of Soul is greatly appreciated.

## GOVERNANCE

Soul Cafe is a business name held by LifeShapers Family Services Trust which is a registered charity. Life Church Ltd (ACN: 069 609 356) is the corporate trustee for Life Shapers Family Services Trust (ABN: 67 385 398 045). The charity is part of the vision and mission of Life Church. The trust is managed by a board of Trustees.

### **RICK PROSSER: TRUST CHAIRMAN**

Rick has had twenty plus years experience in leadership of churches and charities. He was awarded the 2014 Newcastle City Council Citizen of the Year for his work. In 2015 he was Interim CEO of Soul Cafe and then in 2016 he was appointed the Soul Cafe Chairman and CEO. Over four years under his leadership the charity has risen to every challenge, strengthened and grown.

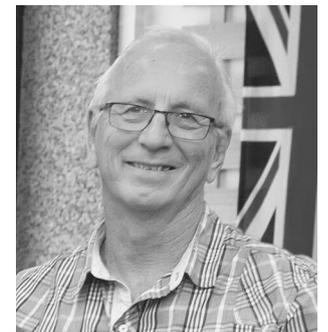


### **HOWARD MOLE: VICE CHAIRMAN**

Howard has held a number of social service roles in the Newcastle area, including welfare management, counselling, financial counselling, and homeless accommodation. In 2018 he was awarded 'Freeman of the City' by Newcastle City Council for his contribution over decades to local charities and the community.

### **KEVIN BERGER OAM: TRUSTEE**

D.A.L.E. Christian School founder and Executive Director. In 2015 Kevin was awarded the 'Order of Australia Medal' for his work in establishing an alternative learning environment for students struggling in mainstream education.



### **DAVID ZAMMIT: TRUSTEE**

BSc (Arch) B.Arch (Hons), Architecture from the University of Sydney. David has over 26 years of experience, serving on not for profit boards, international missions boards and church boards/elderships.



### **ANTHONY CUMMINS: TRUSTEE**

Anthony is a chartered accountant volunteering his time to support the financial management of the charity. He accepted an invitation to become a Trustee in 2018.



Lifeshapers Family Services Trust Fund ABN 67385398045 is Registered with the 'Australian Charities and Not for profits Commission' and has the 'Charity Tick.'

Lifeshapers Trust has Tax Deductible Gift Status and it's 'Charitable Fundraising Authority' No. is 16338.

# FUTURE

We are aware that needs are increasing and the needs have names and are real people. We would be happy if this wasn't the case, but sadly it is. Meeting real needs will always be our primary focus.

Our energy and focus will continue to be what we can do to serve our guests as effectively as possible. 'Building and Empowering of Volunteers Teams' and 'Volunteer and Supporter Appreciation' will continue to be major day-to-day priorities. Our flexible and collaborative approach will enable us to expand on practical help and services.

The charity is now in a strong position and deserves someone to be fully focused on it to take it ahead. With this in mind, we will be creating a new role and employing a General Manager.

With the prospect of needing another home post February 2020, together with financing a sustainable future are both critical focus points.

Again, thank you for your interest and partnership with Soul Cafe.

**RICK PROSSER**  
**SOUL CAFE CEO | TRUST CHAIRMAN**



## **If you would like to make a donation to Soul Cafe:**

### **Online**

For an automatic tax deductible receipt go to:  
<https://events.soulcafe.org.au/donations>

### **Direct Deposit**

BSB: 032-505  
Account: 299497  
Account: Lifeshapers Family Services  
Reference: your name

***If you would like a receipt for your direct deposit please contact the Soul office on (02) 4926 1758 (Monday-Thursday) or email [admin@soulcafe.org.au](mailto:admin@soulcafe.org.au)***